

APPENDIX-15

Grievance Redressal Mechanism for Students and Faculty

1) Grievance Redressal Mechanism for Students

In order to provide opportunities for redressal of certain grievances of students already enrolled in any institution, as well as for those seeking admission to such institutions, AICTE has notified All India Council for Technical Education (Redressal of Grievance of Students) Regulation, 2019 vide F.No.1- 101/PGRC/AICTE/ Regulation/2019 dated 07.11.2019 for establishment of grievance redressal mechanism for all AICTE approved Technical Institutions. Non-compliance of the above Regulations shall call for punitive action.

Guidelines for Establishment of Grievance Redressal Mechanism for students and faculty.

Refer: Redressal of Grievance of Students Regulation, 2019 vide F.No.1-101/PGRC/AICTE / Regulation / 2019 dated 07.11.2019 and **Appendix 6.3.2.**

2) Grievance Redressal Mechanism for Faculty / Staff


It is mandatory for all Technical Institutions to address the grievances of faculty/staff members including service matters at the Institution level itself. A Grievance Redressal Committee (GRC) for faculty/staff members shall be constituted by each Institution to look into the grievances of the faculty/staff members. The composition of the GRC shall be as follows:

- a) Principal of the Institution as Chairperson
 - b) One Senior Professor of the affiliating University as a Member
 - c) One official from University or State DTE (Directorate of Technical Education) (to be nominated by DTE/University Vice Chancellor) as a Member
 - d) One Senior Faculty (not below Associate Professor) as Member.
- i. A complaint from an aggrieved faculty/staff member relating to the institution shall be addressed to the Chairperson, Grievance Redressal Committee (GRC).
 - ii. The GRC shall send its report with recommendations, if any, to the concerned DTE or University and a copy thereof to the aggrieved faculty/staff member, within a period of 15 days from the date of receipt of the complaint.
 - iii. In case faculty/staff is not satisfied with the decision of Grievance Redressal Committee, they may appeal to the concerned affiliating University/State DTE (in case of diploma institute) for redressal of their grievance.

The University level or DTE level Grievance Redressal Cell established by the University or DTE shall address such grievances and settle the matter at State/University level.

An Institution shall furnish, prominently, on its website, all relevant information in respect of the Grievance Redressal Committee(s) coming under its purview.

Refer: All India Council for Technical Education (Redressal of Grievance of Faculty/Staff Member) regulations, 2021 vide F.no. 1-103/AICTE/PGRC/Regulation/2021 dated 25.03.2021


PRINCIPAL
Dr. J. J. Magdum College of
Engineering, Jaysingpur-416101





Dr.J.J.MagdumTrust's

Dr. J. J. Magdum College of Engineering, Jaysingpur.

(An Autonomous Institute)

Office Order

Revision of Central Grievance & Redressal Committee, regarding


Sr. No.	Name/ Designation/ Address	Status of nominated person on committee	Mobile no.	E-mail ID
1	Dr.G.V.Mulgund, Principal -Dr. JJMCOE, Jaysingpur	Chairperson	7588839791	principal@jjmcoe.ac.in
2	Dr. S. A. Patil, HOD, E&TC and Electronics Dept.- DKTE's Textile & Engg. Institute, Ichalkaranji.	Member	9822524667	sapatil@dkte.ac.in
3	Shivaji University/DTE nominee	Member		awaited
4	Dr. J. S. Lambe HOD, Civil Engg. Dept. – Dr. JJMCOE, Jaysingpur	Member Secretary	9623386211	hodcivil@jjmcoe.ac.in

The committee shall remain in force, till further orders pertaining to any amendments/ revisions, if any.

Further, the committee shall be being directed to carry- over routine proceedings of the committee under report to the undersigned.

Ref. No. JJMCOE/Central Grievance & Redressal Committee/2024-25

Date: 01/08/2024


Principal,
Dr.J.J.Magdum College of Engineering,
Jaysingpur



Approved by A.I.C.T.E., New Delhi - Recognized by Govt. of Maharashtra (D.T.E.) - Affiliated to Shivaji University, Kolhapur.

NAAC 'A' Grade Institution & ISO 21001: 2018 Certified

Gal. No. 289 (314/330), Shirol-Wadi Road, (Agarbhag), JAYSINGPUR - 416 101.

Tal. Shirol, Dist. Kolhapur (M.S.) Tel. No. (02322) 221123, Toll Free No. 1800 103 2133

■ Email : campusdirector@jjmcoe.ac.in / principal@jjmcoe.ac.in / registrar@jjmcoe.ac.in ■ Website : www.jjmcoe.ac.in



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Date: 30/08/2024

Notice of Meeting:

The meeting of Central Grievance & Redressal Committee is called on Monday, 2nd September, 2024. Following is the agenda of meeting:-

- 1) Review of previous meeting.
- 2) Any other subject with prior permission of the Chair

Following members attended the meeting.

Sr. No.	Name/ Designation/ Address	Status of Nominated Person on Committee	Sign
1	Dr. G. V. Mulgund, Principal -Dr. JIMCOE, Jaysingpur	Chairperson	
2	Dr. S. A. Patil, HOD, E&TC and Electronics Dept.- DKTE's Textile & Engg. Institute, Ichalkaranji.	Member	
3	Shivaji University/DTE nominee	Member (Awaited)	-
4	Dr. J. S. Lambe HOD, Civil Engg. Dept. - Dr. JIMCOE, Jaysingpur	Member Secretary	

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Date: 02/09/2024

Minutes of Meeting:

The meeting of Central Grievance & Redressal Committee is held on Monday, 2nd September, 2024 and following points are discussed.

- 1) Welcome of all the members by member secretary.
- 2) Review of previous meeting.
- 3) There are no grievances submitted to committee by faculties and students.
- 4) Vote of thanks by member secretary.

Following members attended the meeting.

Sr. No.	Name/ Designation/ Address	Status of Nominated Person on Committee	Sign
1	Dr.G.V.Mulgund, Principal -Dr. JIMCOE, Jaysingpur	Chairperson	
2	Dr. S. A. Patil, HOD, E&TC and Electronics Dept.- DKTE's Textile & Engg. Institute, Ichalkaranji.	Member	
3	Shivaji University/DTE nominee	Member (Awaited)	-
4	Dr. J. S. Lambe HOD, Civil Engg. Dept. - Dr. JIMCOE, Jaysingpur	Member Secretary	

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Student-Online-Grievance-Redressal-Mechanism

Dr.J.J.Magdum College of Engineering has implemented the Student-Online- Grievance-Redressal-Mechanism. The process is as follows:

1. Link for Student- Online-Grievance-Redressal-Mechanism is <https://portal.vmedulife.com/institute/e-grievance/home/jjmcoe-jaysingpur>
2. The students can submit the Grievance online and the responses are directly linked to the Principal email address principal@jjmcoe.ac.in.
3. Grievance, if any, are forwarded to the Grievance Redressal Committee by the Principal, and are resolved in accordance with the standard operating procedure.

Principal,
Dr.J.J.Magdum College of Engineering,
Jaysingpur.

Date: 01/08/2024



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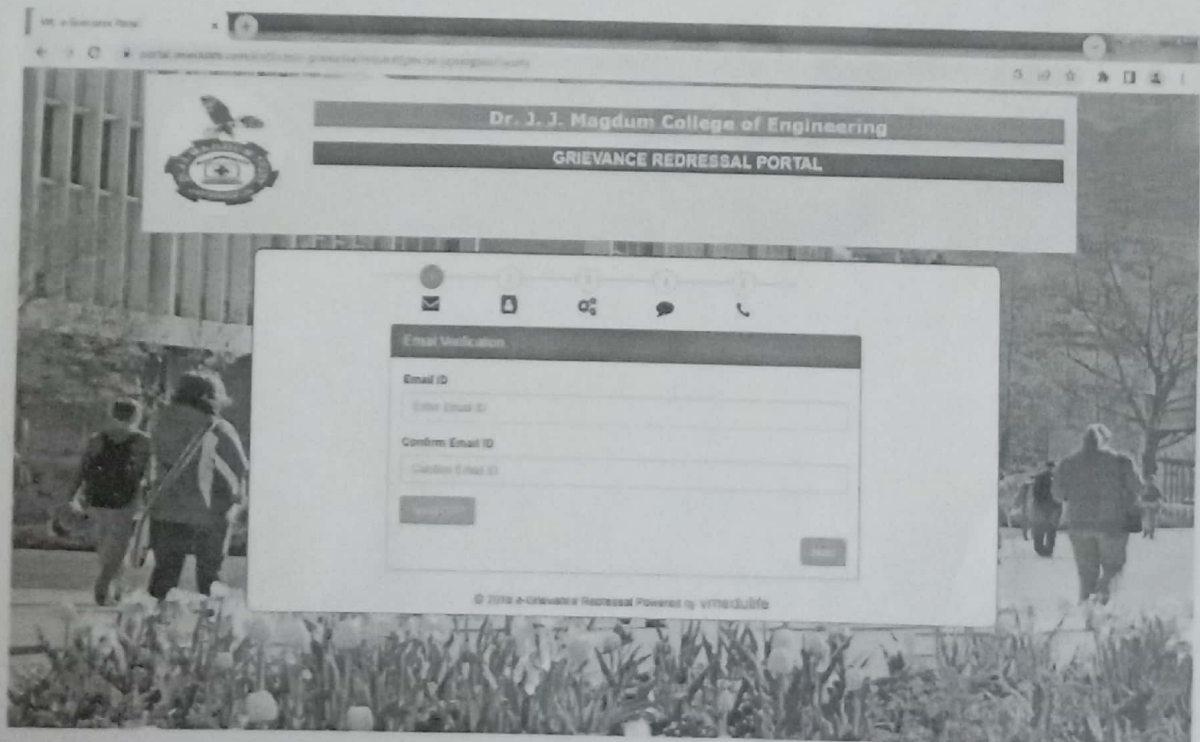
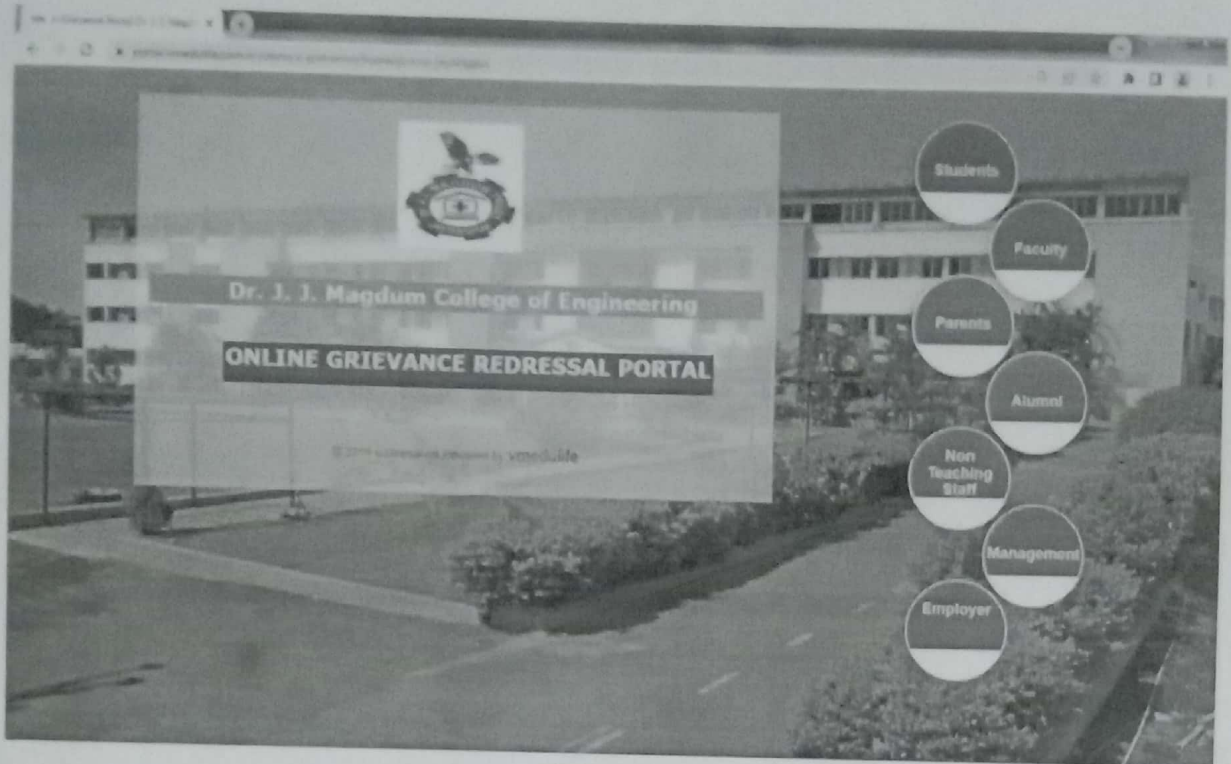
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Principal
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Dr. J. J. Magdum College of
Engineering, Jaysingpur-416101



CENTRAL GRIEVANCE & REDRESSAL COMMITTEE
(As per AICTE guidelines)

Sr. No.	Name/Designation / Address	Status of Nomination Person on Committee	Contact No.
01	Dr. Mrs. S. B. Patil EC Principal Dr. JIMCOE, Jaysingpur	Chairperson	9422618670
02	Dr. S. A. Patil HOD, Electronics and E&TC Engg. Dept. DKTE's Textile & Engg. Institute, Ichalkaranji	Member	9822524667
03	Shivaji University/ DTE Nominee (awaited)	Member	
04	Dr. J. S. Lambe HOD, Civil Engg. Dept. Dr. JIMCOE, Jaysingpur	Member	9623386211



S. Patil
PRINCIPAL,
Dr. J. J. Magdum College of
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Date:- 08/01/2024

Notice of Meeting

The meeting of Central Grievance & Redressal Committee meeting is called on 12/01/2024. Following is the agenda of meeting

1. Review of previous meeting
2. Any other subject with prior permission of the chair.

Following members attending meeting

Sr.No.	Name/Designation/Address	Status of nominated person on committee	Sign
01	Dr.Mrs.S.B Patil, I/c Principal- Dr.JJMCOE	Chairperson	
02	Dr.S.A.Patil HoD,E&TC and Electronics Dept. DKTE, Ichalkaranji	Member	
03	Shivaji University/DTE nominee	Member	-
04	Dr.J.S.Lambe HoD Civil, Dr.JJMCOE	Member Secretary	

PRINCIPAL,
Dr. J. J. Magdum College of
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Ref.No. JJMCOE/Central Grievance & Redressal Committee/2023-24

Date :- 08/01/2024

Dr. J. J. Magdum College of Engineering, Jaysingpur

Approved by A.I.C.T.E, New Delhi Recognized by Govt. of Maharashtra (D.T. E) Affiliated to SHIVAJI UNIVERSITY, Kolhapur
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Date:- 12/01/2024

Minutes of Meeting

The meeting of Central Grievance & Redressal Committee meeting is held on 12/01/2024. Following points discussed in meeting

1. Welcome of all member
2. Review of previous meeting
3. There are no grievance submitted to committee .
4. Vote of thanks by Member Secretary.

Following members attended the meeting

Sr.No.	Name/Designation/Address	Status of nominated person on committee	Sign
01	Dr.Mrs.S.B Patil, I/c Principal- Dr.JJMCOE	Chairperson	
02	Dr.S.A.Patil HoD,E&TC and Electronics Dept. DKTE, Ichalkaranji	Member	
03	Shivaji University/DTE nominee	Member	-
04	Dr.J.S.Lambe HoD Civil, Dr.JJMCOE	Member Secretary	



PRINCIPAL
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Ref.No. JJMCOE/Central Grievance & Redressal Committee/2023-24

Date :- 12/01/2024

Dr. J. J. Magdum College of Engineering, Jaysingpur

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Dr. J. J. Magdum Trust

Dr. J. J. Magdum College of Engineering, Jaysingpur - 416 101

Office Order

Revision of Central Grievance & Redressal Committee, regarding

Sr. No.	Name/ Designation/ Address	Status of nominated person or committee	Mobile no.	E-mail ID
1	Dr. Mrs. S. B. Patil, I/C Principal -Dr. JIMCOE, Jaysingpur	Chairperson	9422618670	principal@jimcoe.ac.in
2	Dr. S. A. Patil, HOD, E&TC and Electronics Dept.- DKTE's Textile & Engg. Institute, Ichalkaranji.	Member	9822524667	sapatil@dkte.ac.in
3	Shivaji University/DTE nominee	Member		Awaited
4	Dr. J. S. Lambe HOD, Civil Engg. Dept. - Dr. JIMCOE, Jaysingpur	Member Secretary	9623386211	hodcivil@jimcoe.ac.in

The committee shall remain in force, till further orders pertaining to any amendments/ revisions, if any.

Further, the committee shall be being directed to carry over routine proceedings of the committee under report to the undersigned.

Ref. No. JIMCOE/Central Grievance & Redressal Committee/2022- 3

Date: 01/09/2022



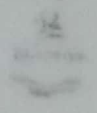
PRINCIPAL,
Dr. J. J. Magdum College of
Engineering, Jaysingpur - 416 101

PRINCIPAL

Patil
PRINCIPAL

Dr. J. J. Magdum College of Engineering
Jaysingpur - 416 101.





Dr. J. J. Magdum College of Engineering, Jaysingpur

Date: 17/01/2023

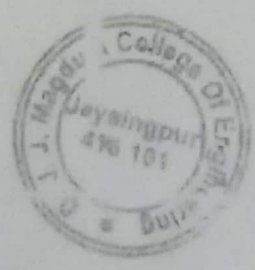
Notice of Meeting:

The meeting of Central Grievance or Redressal Committee is held on Friday, 20th Jan. 2023. Following is the agenda of meeting

1. Review of previous meeting.
2. Any other subject with prior permission of the Chair

Following members attended the meeting.

Sr. No.	Name/ Designation/ Address	Status of nominated person on committee	Sign
1	Dr. Mrs. S. H. Patil, I/C Principal -Dr. JJMCOE, Jaysingpur	Chairperson	
2	Dr. S. A. Patil, HOD, E&TC and Electronics Dept- DKTE's Textile & Engg. Institute, Ichalkaranji.	Member	
3	Shivaji University/DTE nominee	Member	
4	Dr. J. S. Lambe HOD, Civil Engg. Dept. Dr. JJMCOE, Jaysingpur	Member Secretary	



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Dr. J. J. Magdum College of Engineering
Jaysingpur, Dist. Solapur





Dr. J. J. Magdum College of Engineering, Jaysingpur

Date: 20/01/2023

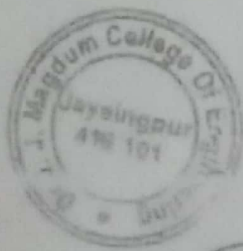
Minutes of Meeting:

The meeting of Central Grievance & Redressal Committee is held on Friday, 20th Jan, 2023 and following points are discussed.

1. Welcome of all the members by member secretary.
2. Review of previous meeting.
3. There are no grievances submitted to committee by faculties and students.
4. Vote of thanks by member secretary.

Following members attended the meeting.

Sr. No.	Name/ Designation/ Address	Status of nominated person on committee	Sign
1	Dr. Mrs. S. B. Patil, I/C Principal -Dr. JJMCOE, Jaysingpur	Chairperson	
2	Dr. S. A. Patil, HOD, E&TC and Electronics Dept.- DKTE's Textile & Engg. Institute, Ichalkaranji.	Member	
3	Shivaji University/DTE nominee	Member	
4	Dr. J. S. Tambur HOD, Civil Engg. Dept. - Dr. JJMCOE, Jaysingpur	Member Secretary	



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